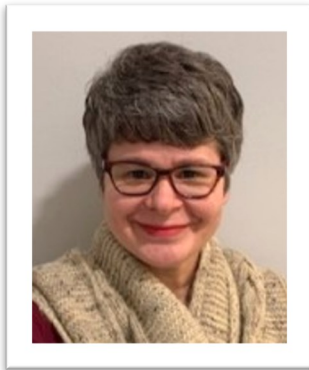


NAVIGATING ORGANIZATIONAL AND PROFESSIONAL TENSIONS IN HEALTHCARE CONTEXTS: MORAL DISTRESS, ADVERSE EVENTS, AND INTERMEDIATION



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8:30 am Registration / Continental Breakfast

9:00 am Exploring Transference and Counter Transference and Its Relationship to Moral Injury

Abstract: Transference is a psychological phenomenon where emotions, expectations, and experiences from past or desired relationships is projected onto a current relationship. This session will examine the intricacies of transference within the clinical relationship, considering factors that contribute to its emergence on the part of both patient and clinician. We will explore strategies to mitigate its potential negative effects and explore the role of emotional intelligence in addressing compassion fatigue while dealing with complex clinical cases.

12:00 pm LUNCH

12:30 pm How Do Medical Errors Affect YOU as a Provider? Legal and Ethical Aspects

Abstract: Mistakes happen and it is said that honesty is always the best policy. However, when it comes to disclosing medical errors it is not always easy to navigate “what is required” vs. “what is right” when disclosing an adverse event. During this session we will discuss the ethics associated with disclosing adverse events to patients and explore the associated regulatory, legal, and professional considerations for disclosure and the best ways to communicate “bad news” to patients and families during this process.

3:30 pm Adjournment

6.0 hours of continuing education credits available

REGISTER

Wednesday, November 15, 2023

8:30 am—3:30 pm

The Holy Trinity Center

985 Providence Boulevard, Pittsburgh, PA 15237